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THE ROYAL YACHT  
HOTEL • SPA • RESTAURANTS

# Welcome





# Welcome



Dear Guest,

I'm pleased to welcome you to The Royal Yacht hotel, spa, and restaurants. Here, your comfort is our number one priority, and we aim to make you feel welcome and relaxed whether you are visiting for business or pleasure. At The Royal Yacht, we are committed to delivering outstanding service that exceeds your expectations, and aim to make your stay memorable for all the right reasons.

I would like to take a moment to remind you of the amenities we are pleased to offer our guests.

## Spa

Our award-winning luxury health spa, Spa Sirene, is an oasis of calm in middle of bustling St. Helier. Here, we advocate healthy selfishness and offer spa treatments and as well as extensive facilities including heated pool and Jacuzzi, fully-equipped gym, sauna, and relaxation room.

## Restaurants

Our restaurants Zephyr and The Grill offer a variety of cuisines to suit any taste whether it's sushi, a salad or steak you prefer. We are also pleased to offer complimentary breakfast in our first-floor restaurant, Sirocco, daily.

## Bars

The Drift, The P.O.S.H. and the Cabin bars are popular spots to sip a beer, a glass of wine or a cocktail and mingle or dance. The Lazyjack bar is for hotel residents only and is open from early evening till late, daily.

## Business amenities

We offer a number of business amenities including free wi-fi throughout the whole hotel, a guest computer and printer, and several meeting and event spaces.

On a final note, occasionally guests have special requirements that we cannot anticipate. If there is anything further we can do to make your stay more comfortable, please inform our team on reception and we will do our very best to accommodate you.

Thank you for choosing to stay at The Royal Yacht. We truly hope that you enjoy your visit and we hope to see you again.

Sincerely,

**Alcino Vieira**  
General Manager



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Hot water bottles			
Hand-held hair-dryers			
International adapters			
Toothbrush / shaving kits			





# Your stay

## Check-in & check-out

Check-in time is 3:00pm local time on the day of arrival. When booking, please confirm your estimated time of arrival. Check-out time is by 12:00 noon local time. Late departure can be organised with reception, subject to availability. Late departures are available until 3pm on your check-out day at a surcharge of £10 per hour. Subject to availability, rooms can be let for the day at a charge of £50, up until 6:00pm.

## Payment

All major credit and debit cards are accepted. Company cheques are not accepted without clearance prior to your arrival.

## Room key

Your key is specific to your room and for during your current stay only. Second keys are available on request. Please return it to reception on your departure. Failure to do so will result in a £5 charge per un-returned key card.

## Smoking policy

Smoking is not permitted inside the hotel, spa, restaurants or bars. Smoking is permitted on the alfresco areas of Zephyr and the P.O.S.H bar. Guests with a balcony on their room can smoke on their balcony, however we do request that you are mindful of other guests. Should you wish to smoke on your balcony, please call reception and request an ashtray.

## Lost & found

All lost property items are registered with reception. Please liaise with them should you require assistance. Management accepts no responsibility, other than that laid down by the Tourism (Liability of Registered Premises (Jersey) Law 1964) for the loss of money or valuables from guest rooms; these should be kept in either your room's safe, which has been supplied for your convenience, or taken to reception where an in-house safe is available free of charge. We cannot accept responsibility for the loss of articles from public rooms, areas or cloakrooms.



# Hotel amenities

## Spa & fitness centre

The award-winning Spa Sirene is the perfect place to relax and unwind. Treat yourself to a luxurious massage or facial, or just enjoy some 'me time' on a thermal couch in our relaxation room, detox in the sauna, or burn off some pent-up energy in the fully-equipped gym. Facilities include:

- Heated Vitality Pool
- Jacuzzi
- Swedish Sauna
- Aromatherapy Steam Room
- Salt Steam Therapy
- Relaxation Room with Thermal Couches
- Experience Showers
- Gym with a variety of cardio & strength training equipment

## Restaurants

The hotel is home to several restaurants. Our Café Zephyr provides a casual and social atmosphere, with outdoor terrace, open all year round. For a great steak, you can't go wrong with The Grill and The Grill Lounge & Bar.

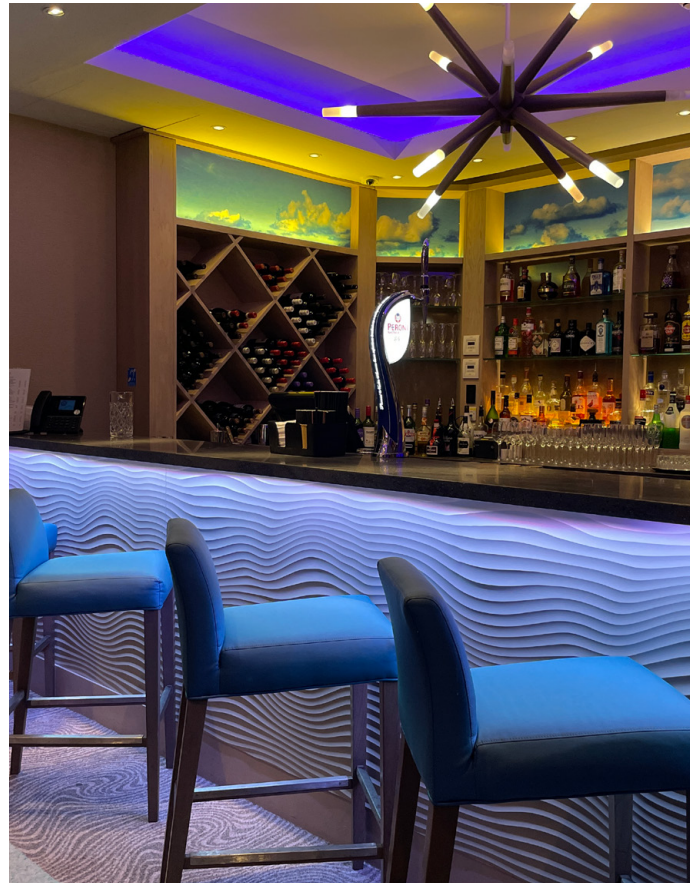
Complimentary breakfast is served daily in Sirocco, located on the first floor. Private dining in the Wine Cellar is a truly exclusive experience and is the perfect space to dine in when celebrating something special.

Booking details are available in the **'Restaurants & bars'** section. All menus are available on our website: [theroyal yacht.com/restaurants](http://theroyal yacht.com/restaurants)

## Bars

The Drift, The Cabin bar, The P.O.S.H. bar and, residents' only bar, the Lazyjack are great places to spend your night or grab a drink before dinner. The Drift is a popular nightspot, often hosting guest DJs and live entertainment acts. The P.O.S.H. bar offers a beautiful alfresco terrace – perfect for those who want to enjoy a summer sunset outdoors.

For more information about our bars, refer to the **'Restaurants & bars'** section.



## Meeting & conference rooms

We are pleased to offer eight event spaces of varying sizes and decor, all located on the first floor of the hotel. For more information, refer to the **'Business services'** section.

## Roof terrace

The top floor of the original hotel building offers a rooftop terrace that is open to our hotel guests. To access the terrace, take the lift to the 4th floor and walk through the glass stairway into the original building. You will then need to take the stairs to the top.

## Residents' lounge

The Lazyjack lounge is our dedicated lounge for residents and a great place to spend a bit of time. Here, you can just sit and enjoy a good book, watch some of the latest news on TV, check emails or print your travel plans and boarding passes. In the event that an event is taking place in the Lazyjack lounge, an alternate space will be available for resident use.



# In-room amenities

## Temperature controls & electricity

All guest rooms benefit from air conditioning with individual temperature controls. In order to adjust the temperature, please first ensure that your room's keycard is inserted into its slot (near the room's main door) and that all windows and balcony doors are firmly closed; if this has not been done, the air conditioning system will not switch on. Likewise, in order to supply electricity to your room, the keycard must be placed in its slot.

## Mini bar

A mini fridge with a selection of snacks and beverages is located in each room. A price list for all items is available near to the fridge. Any items removed from the mini bar will be charged to your room.

## Internet

We are pleased to offer complimentary wi-fi throughout all guest rooms and public spaces. An Ethernet cable is also available at your desk should you prefer to connect to the internet via a wired connection. We also offer a computer for resident use in the Lazyjack lounge. To connect to wi-fi, scan for wireless networks on your device and select Royal Yacht Guest Internet. The reception team can inform you of the password, should you have any problems in connecting please contact reception by dialing 100, and we will be delighted to assist you.

## Stationery

Should you require any stationery, please contact reception on ext. 100.

## Safe

Every bedroom is equipped with a safe. We recommend that you keep valuables in this safe or take them to reception where an in-house safe is available free of charge.



# Telephone

## Hotel extensions

Outside line	9
Reception	100
Porters desk	702
Room service	140
Housekeeper	180

To ring another room simply **dial the room number**

To make a local call: **dial 9**

Listen for dial tone

Dial the required number

To make an International call: **dial 9**

Listen for dial tone

**Dial 00** (International access code)

Dial in succession: **country code / area code / telephone number**

<b>Local call</b>	
Connection	<b>£0.10</b>
Charge per minute	<b>£0.05</b>
<b>National call (UK)</b>	
Connection	<b>£0.10</b>
Charge per minute	<b>£0.10</b>
<b>International call</b>	
Connection	<b>£1.00</b>
Charge per minute	<b>£1.10</b>
<b>Premium call</b>	
Connection	<b>£1.00</b>
Charge per minute	<b>£2.00</b>

Country	Dial code	Start GMT	End GMT	Country	Dial code	Start GMT	End GMT
Argentina	54	-03:00		Italy	39	+01:00	
Australia	61	+10:00	+07:00	Jamaica	876	-05:00	
Austria	43	+01:00		Japan	81	+09:00	
Bahamas	242	-05:00		Latvia	371	+03:00	
Bahrain	973	+03:00		Lithuania	370	+02:00	
Barbados	246	-04:00		Luxembourg	352	+01:00	
Belgium	32	+01:00		Malaysia	60	+08:00	
Bermuda	441	-04:00		Mexico	52	-06:00	
Brazil	55	-03:00	-05:00	Netherlands	31	+01:00	
Bulgaria	359	+02:00		New Zealand	64	+12:00	
Canada	1	-04:00	-08:00	Norway	47	+01:00	
Cayman Islands	345	-05:00		Panama	507	-05:00	
Chile	56	-04:00		Poland	48	+01:00	
China	86	+08:00		Portugal	351	+01:00	
Cyprus	357	+02:00		Romania	40	+02:00	
Czech Republic	420	+01:00		Russia	7	+03:00	
Denmark	45	+01:00		Saudi Arabia	966	+03:00	
Egypt	20	+02:00		Singapore	65	+08:00	
Finland	358	+02:00		Slovak Republic	421	+01:00	
France	33	+01:00		South Africa	27	+02:00	
Germany	49	+01:00		Spain	34	+01:00	
Greece	30	+02:00		Sweden	46	+01:00	
Hong Kong	852	+08:00		Switzerland	41	+01:00	
Hungary	36	+01:00		Turkey	90	+02:00	
Iceland	354	GMT		United Arab Emirates	971	+04:00	
India	91	+05:30		United Kingdom	44	GMT	
Ireland	353	GMT		USA	1	-05:00	-11:00
Israel	972	+02:00		Venezuela	58	-04:00	
				Zimbabwe	263	+02:00	



# In-room entertainment

Please feel free to contact the front desk team should you require any assistance with navigating the system;

**To activate the TV** - use the power button which leads to the home screen.

**At the Home Screen** - you can use the arrow keys to navigate to the other icons.

# Guest services

## Wake-up calls

Dial \*56341, then dial the time you wish to receive a wake-up call using the 24 hour clock. Next, press Redial<sup>®</sup> button or, alternatively, contact reception on ext. 100 and they will arrange this for you.

## Dry cleaning & laundry

Dry cleaning is done by a local firm and is not a same-day service; no responsibility can be accepted for loss or damage caused. A laundry service is available to guests. You will find a laundry bag and a price list in the wardrobe. If you wish to have your clothes laundered, please complete the form and contact the housekeeper for collection.

## Left luggage

The front office team can store your luggage both on the day of arrival, prior to check-in and on the day of departure, after you have vacated your room.

## Room service

If you would prefer to enjoy breakfast in your room, please complete the order form on your desk and hang it on the outside of your room's door handle by 2 am or, alternatively, complete the form and leave it with Reception. Room service breakfast is served until 11:00 am daily. Please note that there is a charge of £5 per person for room service breakfast.

Our in-room dining option is available 24 hours a day. A menu is located in the 'Restaurants & Bars' section of this folder.

## Duty Manager

Should you need to speak with the manager on duty at any time during your stay, please contact reception who will organise this for you.

## Turn down service

Rooms are generally cleaned from 08:00 until 16:30, with turndown service in the evening from 18:30 until 21:00. If you require assistance outside of these times, please contact housekeeping on ext. 180 or reception on ext. 100.

## Postal services & deliveries

If you wish to post any items and already have the necessary postage affixed please deliver these to reception for pickup. Please note that UK stamps cannot be used for outgoing mail from Jersey.

Any mail or packages delivered to the hotel in your name will be signed for and delivered to your room by the front office team. Anything delivered in advance will be securely stored until your arrival date.

## Babysitting service

Babysitting services can be arranged through reception. Please be advised that at least 24 hours' notice is required. The Royal Yacht does not accept any responsibility or liability for this or any company hired to mind minors. The use of babysitting services is done at the guest's own risk and guests accept full liability for this person's actions whilst in the hotel. Should guests hire a service independently, we request that you notify front desk so we may be aware of the presence of an extra person for fire and safety purposes.

## Do not disturb

To utilise the 'do not disturb' facility, place the sign on your exterior door handle, or contact reception who will ensure privacy to your room when requested. Please note that our Housekeeping team will not enter or clean your room if you have asked not to be disturbed.

## Flight booking & assistance

Please contact reception who would be happy to help with any flight queries that you may have. Please note that there is a guest computer and printer set up in the Lazyjack lounge, which is available for the printing of board cards, etc.

# TV guide

## TV channels

- 1 BBC ONE CI HD
- 2 BC TWO HD
- 3 ITV CI
- 4 CHANNEL 4 HD
- 5 CHANNEL 5 HD
- 7 BBC Three HD
- 8 BBC Four
- 9 Hotel Channel
- 10 ITV2
- 11 ITV3
- 12 ITV4
- 13 ITV Be
- 14 E4
- 15 More 4
- 16 4Seven
- 17 U&Dave
- 18 U&Drama
- 19 U&Yesterday
- 20 Food Network
- 21 D Max
- 22 5USA
  
- 26 Really
- 27 Quest
- 28 Thats TV 2
- 29 PBS America
- 30 Sky News
- 31 BBC News
- 32 GB News HD
- 33 CNN HD
- 34 Al Jazeera English HD 35 Bloomberg HD
- 36 France 24 HD
- 37 Rai News 24
- 38 TRT World HD
- 39 NHK World
- 40 Euronews English HD
- 41 CGTN
- 42 CGTN Documentary
- 43 24 Hora HD
- 44 TVE international HD
- 45 FashionTV

## LCN Channel Name

- 50 Great! Action
- 51 Great! Movies
- 52 Great! Romance
- 53 Great! TV
- 54 Film4
  
- 60 CBBC HD
- 61 Cbeebies
- 62 Pop
  
- 70 4 Fun TV
- 71 4 Fun Dance
- 72 Clubland TV
- 73 Thats Melody
- 74 Thats Rock

## Radio Channels

- 700 BBC Radio 1X
- 701 BBC Radio 1
- 702 BBC Radio 2
- 703 BBC Radio 3
- 704 BBC Radio 4
- 705 BBC Radio 5 Live
- 706 BBC Radio 5 SX
- 707 BBC Radio 6 Music
- 708 BBC Radio 4 EX
- 709 BBC Asia
- 710 BBC World Service
- 711 LBC News
- 712 BBC Radio Jersey
- 713 Capital
- 714 Smooth
- 715 Classic FM
- 716 Heart
- 717 Virgin Radio
- 718 Gold
- 719 Talksport



# Extra touches

## Blankets

Additional blankets can be found in your wardrobe, however should you require more please contact housekeeping on ext. 180.

## Flowers

Reception would be happy to arrange flower delivery on your behalf.

## Ice

Please call Room Service on ext. 140 to arrange ice delivery.

## Newspapers

Please order your morning papers with the porter or reception during check-in. Your newspaper(s) will then be delivered to your door in the morning. Newspapers are chargeable.

## Shoe cleaning

A shoe shine sponge is available in every guest room. We are also happy to polish shoes for you. If you would like your shoes polished, please put them outside your door in the evening and they will be returned to you in the morning. Alternatively, you may bring your shoes to reception and we will deliver them to you in the morning.

## Umbrellas

Umbrellas are available at reception. Please be sure to return these to reception upon your departure.

## Iron & ironing board

Should you require an iron and ironing board, please contact housekeeping and these items will be brought to your room.

## Baby beds / cots

These are available from housekeeping. We can accommodate children under 12 years old when sharing with adults. One extra bed or cot can be provided in specific room types; please check with reception. Extra beds may be arranged for children between 12 and 16 years of age for £25/night.

Please call the housekeeper on ext. 180 should you require any of the following:

- Extra pillows or towels
- Hot water bottles
- Additional hand-held hair-dryers
- International adapters for plugs
- Toothbrush kit or shaving kit



# Restaurants & bars

## Breakfast service – Sirocco (Ext 126)

Breakfast is served in Sirocco, located directly in front of the lift on the first floor. Breakfast service is from 7:00am – 10:00am Monday to Friday and 8:00am – 11:00am at the weekend. A buffet with full English and continental options are available.

## Dietary requirements

If you have any specific dietary requirements or allergies, please let our staff know upon arrival.

## Service charge

There is no hotel service charge, but if you feel that a member of staff is especially worthy of thanks, gratuities would be greatly appreciated by the individual concerned. Sirocco includes a 10% service charge on all food bills, however this charge is at the guest's discretion. To have the service charge removed from your bill, please speak with the maître d' on duty.

## Zephyr (Ext 110)

### *Open daily*

A fashionable, fun place to eat, serving a fresh eclectic menu with a large alfresco area. Open from first thing until late, Zephyr is a bright and airy place to chill out, sip fresh cocktails and eat delicious food from a diverse brasserie menu, either indoors or on the spacious terrace.

## The Grill (Ext 118)

### *Open daily for lunch and dinner*

A long-standing local favourite, The Grill is the place to go when you want a simple, perfectly cooked steak and an excellent glass of wine. There is no need to book; simply turn up and make yourself at home.



## The Wine Cellar (contact reception)

The Cellar is the perfect private space for an intimate dinner or wine tasting event. Available for up to 6 people for private dining and 10 for wine tastings, you can tailor your experience to perfectly suit your mood, all while having access to your own personal sommelier.

## The Cabin (Ext 120)

### *Open from 11:00am – 11:00pm*

A snug, intimate bar, The Cabin is a place for you to sip a beer and enjoy your paper. Classic, old-fashioned and well loved.

## The Drift (Ext 113)

### *Open from 12 noon – 2:00am*

A cool, relaxed yet vibrant lounge-bar, where you can grab a snack or watch a band. With frequent live entertainment, The Drift is designed for anything from a fun night out with colleagues to a cozy catch up with friends. Drift in and out and see where your mood takes you.

## The Lazyjack (Ext 133)

### *Open evenings till late*

This is the hotel residents' bar, a place to relax and have a quiet drink in comfortable surroundings.

No alcohol will be served to anyone under 18 and parents are required to comply with this restriction.

## The P.O.S.H. Bar (Ext 108)

### *Open from 11:00am – 1:00am*

A small champagne bar with an alfresco area and a great selection of drinks. The P.O.S.H. bar is fabulous for pre-dinner aperitif and cocktails.

## Dress code

The dress code in our restaurants is smart/casual. The restaurant manager reserves the right to refuse entry to the restaurant if it is felt that our standards are not being met.

All menus are available on our website:  
[theroyal yacht.com/restaurants](http://theroyal yacht.com/restaurants)



# Health & wellness

## Spa Sirene (Ext 194)

In the heart of the busy town of St Helier lies the award-winning Spa Sirène, a haven of tranquility, beautiful surroundings and true indulgence. Spa Sirène has been carefully designed to help you forget all your worries and immerse yourself in relaxation. Here, we advocate healthy selfishness so you can melt away your stress, clear your mind, and leave with a total sense of well-being. Whether you spa alone or with a friend, let us take you on a journey to wellness. Join us for some “me, me, me” time. Our expert team is on-hand to make sure your time with us is truly relaxing and rejuvenating.

## Opening hours

### Treatments

Monday – Thursday	9:00am – 8:00pm
Friday – Sunday	9:00am – 6:00pm

### Pool & gym

Monday – Thursday	6:30am – 9:00pm
Friday	6:30am – 7:30pm
Saturday, Sunday and bank holidays	8:00am – 7:30pm

## Spa & gym facilities

- Heated Vitality Pool
- Jacuzzi
- Swedish Sauna
- Aromatherapy Steam Room
- Salt Steam Therapy
- Relaxation Room with Thermal Couches
- Experience Showers
- Gym with a variety of cardio & strength training equipment

## Our products

### Phytomer

In harmony with our coastal location, renowned marine brand Phytomer is the most used product in our treatments. Made in St Malo, Brittany, these natural formulas harness the healing properties of the sea to re-mineralise and re-balance the body. Safe, gentle and effective, Phytomer products are the perfect complement to any spa treatment. Our highly skilled therapists will help you personalise your skin care plan to get the best results possible.

### Aromatherapy Associates

Harnessing the natural healing powers of plant extracts, Aromatherapy Associates has been at the forefront of phyto-aromatic skin care for the past 30 years. Their unique tailor-made treatments use the finest naturally sourced ingredients to give you a true aromatherapy experience that is as effective as it is luxurious.

## General information

### Children

Unfortunately we cannot accommodate children under the age of 16 in any of the spa facilities, including the pool.

### Bookings

We recommend you book treatments and packages in advance, as demand is high. To book, please call ext. 194.

### Cancellation policy

If you should need to cancel or reschedule an appointment we kindly request 24 hours notice. Packages require 72 hours notice. Failure to do this will incur a charge of 50% of the treatment price, which will be added to your final room bill.

Non arrival to an appointment will incur a charge of 100% of the treatment missed.

### Getting to the spa

The left lift will take you directly to the Spa. Please leave all valuables in your room and arrive in the Spa in your robe and slippers. Towels will be provided.

### Treatment menu

Please find a copy of our treatment menu here:

[bit.ly/RYSpaBrochure](http://bit.ly/RYSpaBrochure)

# Business services

## Computer & printer

A computer solely for guest use is ordinarily located in the Lazyjack lounge, unless the lounge is otherwise engaged. If so, reception will advise as to its location. A printer is also available for guest use.

## Conference calls

To arrange a conference call, please contact reception in advance on ext. 100.

## Photocopy service

A photocopying service is available from reception at a cost of £0.10 per sheet.

## Meeting & conference facilities

Our 8 stylish event spaces will leave a lasting impression. Catering from 5 to 550 for cocktails and up to 270 for gala dinners, we have the perfect room for every occasion. Small or large business meetings, conferences, gala dinners, weddings, product launches, training sessions and other bespoke events are held here every year. For extra special events, our first floor restaurant Sirocco is available with its own private balcony overlooking the Weighbridge harbour. With the flexibility to truly customise every element of your event and the dedicated support of our events team, your event will certainly be a success.

## Celestial Hall

Our most popular meeting and events space offers a blank canvas allowing you to customise the room to your requirements. The state of the art lighting system enables you to theme the room in the colours of your choice, be it corporate colours, romantic pinks or festive reds.

Widely adaptable, the Celestial Hall can be halved and quartered to accommodate smaller groups. Equipped with all the latest audio visual technology, this is the perfect space for banqueting and large conferences.

### **The Celestial Hall also provides:**

- Dedicated IP feed with speeds up to 100Mbps for providing fast and reliable internet access
- Fully adaptable Lutron Lighting system
- Blu-ray / DVD players / Sporting Channels
- Celestial Hall North houses 1 drop-down projector and screen (SONY VPL-FH500L, 7000 lumens)
- Celestial Hall South houses 2 drop-down projectors and screens (SONY VPL-FH500L, 7000 lumens & Canon WUXGA 4000 lumens)
- All audio can be fed through our in-house Bose sound system
- IPTV capabilities
- Lapel and handheld microphones
- Laptops
- Polycom conferencing system
- iPod docking station
- Flipcharts and stationery
- Climate controlled rooms
- Portable dance floor
- Lecterns
- Bespoke day delegate and 24 hour packages

## Vista & Latitude boardrooms

Our contemporary Vista boardroom is perfect for full day meetings, business lunches or private dinners. With plenty of windows and natural light, you will be able to enjoy a harbour view and private balcony for those well deserved breaks.

The Latitude boardroom is ideal for a conference office, breakout space, or meeting for up to 8 people. This room offers everything you would need for a small number of delegates and is well equipped with wall LCD screen for presentation materials.

### **Each boardroom also provides:**

- Dedicated IP feed with speeds up to 100Mbps for providing fast and reliable internet access
- Blu-ray / DVD players / sporting channels
- All audio can be fed through our in-house Bose sound system (Vista only)
- IPTV capabilities
- Laptop
- Polycom conferencing system
- iPod docking station
- Flipchart and stationery
- Climate controlled rooms
- Lectern
- Bespoke day delegate and 24 hour packages

## Sirocco

Located on the hotel's first floor, Sirocco is a modern and contemporary space with an oceanic theme. The style is light and fresh with a full wall of glass doors leading to a terrace that overlooks the glittering marina and beyond.

This is a very versatile space, perfect for private dining, product launches, social gatherings and trade shows.

### **Sirocco also provides:**

- Dedicated IP feed with speeds up to 100Mbps for providing fast and reliable internet access
- Blu-ray / DVD players
- All audio can be fed through our in-house Bose sound system
- IPTV capabilities
- Lapel and handheld microphones
- Laptop
- Polycom Conferencing System
- iPod docking station
- Flipcharts and stationery
- Climate control
- Lectern
- Portable dance floor

## The Drift

The Drift creates an atmosphere of comfort and lavish extravagance, with sumptuous furnishings and cutting edge design. Our state of the art lighting, sound and video system plays a prominent part in defining the ever-changing ambience of this space.

With a total capacity of 550 we can accommodate almost any event from comedy shows to casino nights and corporate parties

### **The Drift also provides:**

- Built-in stage (15ft x 9ft)
- Fully adaptable LED lighting systems
- Comfortable table seating for approximately 170 people
- Changeable layout
- Bar, cocktail bar, champagne bar
- Projector details (HD NEC Projector)
- Lapel and handheld microphones
- Built-in stage (15ft x 9ft)
- Fully adaptable LED lighting systems
- Comfortable table seating for approximately 170 people
- Changeable layout
- Bar, cocktail bar, champagne bar
- Projector details (HD NEC Projector)
- Lapel and handheld microphones
- State of the art Bose sound system with multiple input points which enables easy use from various locations within The Drift, including the use of iPods, microphones, laptops and just about any audio output device

### **So let's get down to details...**

Our events team would be pleased to show you round and discuss a bespoke package to meet your exact requirements.

**Phone + 44 (0)1534 720511**

**Email [events@theroyal yacht.com](mailto:events@theroyal yacht.com)**



# Transportation

## Car hire

Should you require a hire car, please contact our porters who will be more than happy to arrange this for you with our preferred provider, Avis.

## Car park

The Royal Yacht does not offer car-parking facilities. Paid parking is available at the nearby Pier Road car park.

### Long stay (all day) car parks

Long stay car parks are charged at one unit per hour all year round, you can use paycards or a season ticket in these car parks. 'Pay by phone' app also available.

Car park name	Location
Ann Place / Ann Street Brewery	St Helier
First Tower	St Helier
Elizabeth Lane	St Helier
Green Street Multi Storey	St Helier
Patriotic Street Multi Storey	St Helier
Peoples Park	St Helier
Pier Road Multi Storey	St Helier
Route du Fort	St Helier
Red Houses	St Brelade

## Buses

Year-round bus services are operated by LibertyBus on behalf of the States of Jersey. All buses leave town from Liberation Station, St Helier and all vehicles have easy access for wheelchair users.

Please see [www.libertybus.je](http://www.libertybus.je) for further information and timetables, or ask the front office team who would be delighted to assist.

## Taxis

Taxis can be booked with the front office team.

## Maps

Maps and information about local attractions are available at the front desk.



# In case of emergency

## Accidents

In the event of an accident, please contact reception immediately on ext. 100. Reception will either arrange first aid on-site or advise you of other treatments at your disposal dependent on the severity of the situation.

## Emergency exits

The Royal Yacht is equipped with a state of the art fire alarm system. Please take a moment to familiarise yourself with the nearest emergency exits and review the notice near your bedroom door. There is a fire alarm signal test every Tuesday morning at 10.30am.

## Fire alarms

In case of fire, please dial 0/100 immediately or break the glass of the nearest fire alarm point located in the corridor outside your room. Leave the room immediately, closing the door behind you, and leaving all personal items & belongings in your room. DO NOT USE THE ELEVATOR/LIFT as a means of exit. Leave the building via the stairs to your nearest available emergency exit. The emergency exit plan is located on the back of your bedroom door.

There are two Boots chemists within a 5 minute walk from the hotel, located at 62 King Street and 23 Queen Street. The King Street location is open daily; the Queen Street location is closed on Sundays.



THE ROYAL YACHT  
Hotel & Spa

## We're only a call away...

We hope you've found everything you need to make your stay comfortable and enjoyable. If there's anything else we can assist you with—whether big or small—please don't hesitate to give us a call. Our team is here to make your experience at The Royal Yacht Hotel & Spa one to remember.

### Chat to our team

100      702      140  
Reception    Concierge    Room Service

Visit our website  
[theroyal yacht.com](http://theroyal yacht.com)

